



# AKBANK AG

## The customer

Akbank AG is headquartered in Eschborn, Germany, and its core business areas include corporate banking, trade finance and retail banking. The company has over €3.5 billion of total assets and more than 85 employees.



## The challenge

Akbank AG received its full banking license on 4 May 1998 from the German financial supervisory authority (BaFin) and from that time started providing retail and corporate banking services in Germany.

Akbank AG now aims to embrace the digital transformation and to use cloud-based technologies with the help of Hyarchis's document management solution. It is time to leave the paperwork behind and start working with an automated archive that is easily searchable and allow automated checks.

The challenges that took center stage were:

- Indexes and documents for all business processes
- Automatic storage in the right location using existing tools
- Automatic search of the documents with indexes



## The result

Document lifecycle management ensures that Akbank AG has all customer data at its fingertips in a central location. The organization's business processes are now more efficient, thanks to Hyarchis's customized system. Most importantly to the bank were Paperless Document Management within all processes and the dynamic import and export of documents.



## The solution

Hyarchis Document Management helped Akbank AG successfully transform its document management processes and increased efficiency. Two critical requirements for Akbank AG were user-friendly search capabilities and ease of customization.



## The facts

Akbank AG in numbers:

**500.000** documents migrated

**1 Terabyte** customer data



"We preferred to use the Hyarchis solution, whose solution we have been using for years, which also works in the cloud. The Hyarchis team responded to all our requests with maximum speed, and we arrived at a solution that meets our needs exactly".



**Bahadır Özgür Öztürk**  
Senior Vice President, Akbank AG

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