



The client

FSV Accountants + Adviseurs is a leading Dutch accounting and advisory organization. Their 70 professionals provide solutions in the areas of accounting, auditing, taxes, and payroll administration to medium-sized businesses, international clients, and non-profit organizations.



The challenge

As an accounting firm, FSV faces increasing pressure to comply with strict regulatory requirements, particularly in the areas of anti-money laundering and counter-terrorism financing. To address this, FSV had set up manual and time-consuming processes.

For a smoother onboarding of new clients, FSV wanted to efficiently request and store documentation, such as customer acceptance forms, as well as politically exposed person (PEP) and sanction forms. Additionally, retrieving specific documents within their paper-based archival system was a complex and time-consuming process, leading to issues and errors.

To overcome these challenges, FSV recognized the need for a digital document and compliance management solution.



The solution

The implementation of Hyarchis Document Manager (HDM) and Compliance Manager (HCM) has brought significant improvements to FSV. They have successfully transitioned from paper files to a fully digital system. This has made documents more easily accessible, accompanied by a clear audit trail. The implementation of Optical Character Recognition (OCR) search options has simplified the process of retrieving documents, eliminating the need for employees to manually browse through physical file folders.

FSV recognizes the importance of a robust compliance process throughout the organization. The extensive controls provided by the Hyarchis Comply software, combined with a dose of common sense, give FSV the confidence that all processes meet the requirements of regulators.



The facts

Hyarchis Compliance Manager (HCM)

3800

number of clients' forms created

1200

number of PEP and Sanctions checks

Hyarchis Document Manager (HDM)

350.000

dossiers created

2.3 million

documents securely stored



The result

FSV has better control over the document management process, a firmer grasp of the compliance process, and higher operational efficiency.

Partner testimonial

“Submitting a document to the regulator and saying, 'this is it,' is no longer sufficient. Regulators want to know who has accessed a document and when. With a digitized archive, this can be much more easily demonstrated than with a paper archive.”

Martijn van Haften

ICT Manager

Want to know more about Hyarchis Comply?

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